



SHIP TO:
DBI America Corp
 254 Crystal Grove Blvd
 Lutz, FL 33548
 Tel: (813) 909-9005
 Fax: (813) 909-9225

Dear Doctor/Dealer,

Thank you for choosing DBI America for your repair. Please complete all the fields in the form below and include with repair.

Repairs received without form or without all the fields completed and signed will be refused.

Name (Dealer / Doctor):	
Bill To:	
Email Address:	
Phone#:	
Fax#:	
Contact Person:	
Ship To:	
Problems Observed:	
Items Shipped with Product:	
Serial Number:	

An Inspection Fee (see below) will be charged to your Credit Card prior to DBI's Inspection of your unit. Warranty products that fail to meet the WARRANTY CRITERIA or in which no problems has been found will be treated as a Non-Warranty repair. In such a case, an Inspection Fee will be charged to your credit card. Please refer to your Warranty Terms in your product's Owners Manual or you can request a copy of the Warranty Terms from DBI.

INSPECTION FEE for the most common products (if your product is not listed, please contact DBI to get a specific Inspection Fee):

- A. US\$ 25.00 for High and Low Speed Handpiece; Curing Lights
- B. US\$ 50.00 for Non-Portable Swift, PCS, Electric Polisher, LED Scaler Handpiece
- C. US\$ 75.00 Built In Kits (without Light)
- D. US\$ 100.00 for DBI Portable Swift, Portable SP 200, Maxisonic I, Built In Kits with Light
- E. US\$ 125.00 for Amdent products (US30, Unicorn)
- F. US\$ 150.00 for Maxisonic II and III; Amdent Double; Amdent 2030

After the product inspection and before any repairs are performed, a Service Report with the repair cost will be issued either through fax or email to the contact person listed above. **YOU MUST SIGN THE REPORT GIVING YOUR APPROVAL OR DENIAL AND FAX/EMAIL IT BACK TO DBI.** Verbal approvals or denials will NOT be accepted. If the repair is denied the product will be returned to you un-repaired and you will be charged on your credit card the freight and handling fees. When a Service Report is not approved or denied within a period of 30 days from date of receipt, a freight and handling fee will be charged to your credit card. In NO circumstances will a repair be discarded by DBI. All repairs whether approved or denied must be returned to the owner.

- Visa
- Master Card
- American Express

Credit Card #: _____

Exp. Date: __ / __ V Code: _____

Cardholder Name: _____

Billing Address of Card: _____

Cardholder Signature

X _____

Date ____ / ____ / ____

Signature (**BY SIGNING BELOW YOU HEREBY AGREE WITH THE ABOVE TERMS**)

X _____ Date: _____