

# Limited Warranty

All products are warranted to be free from defective material and workmanship under normal use and service, as following terms, starting from the date of DBI's Invoice (proof of invoice required) : A. **3 months** for Ultra Sonic Scaler Tips, Front Panel LED's, Power Cord, Scaler Sleeves, Tip Wrenches, Switches, Enclosure breakage (not caused by dropping or abuse); B. **6 Months** for Electric Motor, Contra Angle, Straight Nose; Foot Controls; Solenoid Valve; C. **One (1) Year** for Piezo Ultra Sonic Handpiece with or without LED, Piezo Ultra Sonic Tubing any model, Portable Unit Pressurization Pump; **Two (2) years** for UltraSonic PC Boards; LED PC Board, Wire Harness; Solenoid Valve; Mother PC Board, Panel PC Board; Membrane Switches; Power Supply (Transformer); Power Inlet and Internal Connectors.

**Attention:** 1. Normal wear and tear is not covered under warranty after 2 weeks from shipping date. That includes Cosmetic Flaws; Enclosure Breakage, Dents, Scratches or Discoloration; Handpiece Holder Breakage, clogging of Water Valve, Air and Water Lines, Front Label, Bottle, Reservoir Lids, Knobs, Fuse, etc.;

D.B.I. America's sole obligation under this Limited Warranty **AT ITS SOLE DISCRETION** is to repair or to replace the defective part or whole product, **provided the part or product is returned to its facility with client prepaid postage, delivery, or freight charges**. In the event warranty service must be performed to correct any defect, only DBI America shall provide this service upon mutually agreeable arrangements made in advance. DBI America and its distributors will not accept return of goods unless authorized in writing prior to the return of any shipment. The Shipment must be made in accordance with DBI's instructions. (See Below section "Return Merchandise".

Except as otherwise provided herein, there is NO WARRANTY, representation or condition of ANY KIND, expressed or implied (including NO WARRANTY OF MERCHANTABILITY OR FITNESS) and none shall be implied by law. THE EXPRESSED WARRANTY AND REMEDIES CONTAINED HEREIN (1) ARE MADE SOLELY TO THE FIRST PURCHASER FOR BENEFICIAL USE (THE BUYER), (2) ARE THE SOLE WARRANTIES AND REMEDIES, (3) ARE IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS OR OTHER LIABILITIES, WHETHER EXPRESS OR IMPLIED, AND ALL OTHER REMEDIES FOR BREACH OF WARRANTY OR ANY OTHER LIABILITY OF THE MANUFACTURER, IN NO EVENT SHALL D.B.I. AMERICA BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

**No person, agent distributor or dealer is authorized to change, modify or extend the terms of the warranty in any manner.**

This warranty is void when failure or defect is caused by conditions beyond D.B.I. America's control, such as damage resulting from mishandling, neglect, misuse, improper maintenance, accident or alteration or repair by anyone other than an authorized DBI Distributor.

**Attention:** If you do not agree with the Limited Warranty above terms, do not connect or use the product. Contact DBI immediately for product return. Connecting the unit and/or using it binds DBI Limited Warranty terms to the product purchase.

**Do not send your product for repair before obtaining a Request Repair Form**

**Return Merchandise** - Before we can consider return request, Provide D.B.I. America's invoice for the product and fill return form.

**If return is granted:**

**A. Ensure products have not been used. Merchandise must be returned with prepaid freight in the original packaging and in original (new) condition with all components included. Missing component will be charged in addition to Restocking Fee.**

**B. Returns must be made within 30 days of original purchase date.**

**C. Authorized returns will be subject to 20% Restocking Fee.**

**D. No return will be accepted without prior authorization. Authorization for returned goods may be obtained by calling D.B.I. America at (813) 909-9005**

*Prices, terms, models, and specifications are subject to change without prior notice. All prices are in American Dollars, F.O.B. Tampa, FL*