



DBI America

DBI AMERICA'S RETURN FOR REFUND OR EXCHANGE POLICY

USED PRODUCTS

- Are not acceptable and cannot be returned, NO EXCEPTIONS

NON-USED PRODUCT

- Returns must be initiated within 30 days from the date of purchase (*DBI's purchase invoice must be provided*).
- All returns must be notified to DBI America and a Return Authorization must be obtained before product can be returned.
- Once product and accessories have been inspected and confirmed that they are indeed in "New Condition", DBI will issue a refund minus any missing or damaged parts at the listed prices in DBI's current price list and will be additional to the restocking fee.
- All returns will be charged a 20% of the purchase price and shipping costs will not be refunded.
- It is the sole responsibility of the buyer for shipping costs incurred to return the product to DBI America.

EXCHANGE

- All exchanges must be approved by DBI America prior to shipping product to DBI.
- All products for exchange must adhere to the Non-Used Return Policy above.
- It is the sole responsibility of the buyer for shipping costs incurred TO and FROM DBI America.